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Towards Recovery & Resiliency

10 August 2022 (Wednesday), 9.00am – 5.00pm Connexion Conference & Event Centre @ Nexus, Bangsar South, Kuala Lumpur

Risk managers today face numerous challenges ranging from worsening climate change to the ongoing global pandemic crisis and most recently the disruption of the Russia-Ukraine war, all of which are weighing down the fragile recovery of the global economy following two years of pandemic-derived weakness.

Amidst this volatile and uncertain outlook, it is important for risk managers to cultivate agility, adaptiveness, and resilience to strengthen risk management and achieve more sustainable outcomes for their organisations.

The upcoming MIA Risk Management Conference 2022 will bring together leading risk experts to discuss the latest developments affecting risk management and provide guidance on how the enterprise risk management function can strategise and take action to help support a more prosperous world.

WHY YOU SHOULD ATTEND THE CONFERENCE

This conference will help you to understand:

- The imperative for risk managers and directors to align risk management with sustainability strategies to enhance resilience to climate risk, and inculcate a supportive culture and strong governance
- Various categories of risks that threaten organisations in the VUCA environment and to map out strategies that are essential to business continuity
- Strategies for companies to achieve greater cyber resilience, the best practices that can be replicated across industries and economies, and the best tools for defence against cyber threats
- How boards and senior management can prioritise proactive steps to mitigate the risk of fraud and corruption and the steps required to develop robust anti-fraud and anticorruption programmes
- Risk in the chain of talent supply and apply appropriate mitigation strategies and to examine the talent risks and gaps that exist for each skill

WHO SHOULD ATTEND

- Risk Management Officers
- Compliance Officers
- Advocates of Corporate Governance
- Directors
- Chief Financial Officers & Accountants
- Internal & External Auditors
- Financial Controllers & Analysts
- Audit Committee Members
- Integrity Officers
- Company Secretaries

RISK MANAGEMENT CONFERENCE 2022

Towards Recovery & Resiliency

CONFERENCE PROGRAMME

8.30 am PARTICIPANTS REGISTRATION

9.00 am PANEL DISCUSSION

ALIGNING SUSTAINABILITY AND RISK MANAGEMENT

According to the Global Risk Report 2022, 5 of the top 10 global risks are all climate- and environment-related, with "climate action failure" a top threat to business sustainability, human wellbeing and the planet's liveability. This session focusses on the imperative for risk managers and directors to align risk management with sustainability–by integrating and prioritising sustainability-related matters in their business models and value chains, implementing strategies to enhance resilience to climate risk as a natural hazard risk, and inculcating a supportive culture and strong leadership. The panel will also touch on recommendations of the Task Force on Climate-Related Financial Disclosures, especially the Disclosure of Sustainability Risks and Opportunities which is crucial to help companies consider longer-term strategies and most efficient allocation of capital in light of the potential economic impacts of climate change. **MODERATOR**

DR NURMAZILAH DATO' MAHZAN | Independent Non Executive Director, BIMB Securities Sdn Bhd PANELLISTS

DR KALANITHI NESARETNAM | Co-Founder, Climate Governance Malaysia (CGM) SATPAL SINGH DHILLON | Chief Governance & Risk Officer, PLUS Malaysia WINSTON PENG | President, Society of Certified Risk Professionals

10.00 am ADDRESSING CYBER THREATS

Intensifying dependence on digital systems has heightened more complex risks posed by digital or cybersecurity threats, including "cybersecurity failure" which ranks as one of the risks most exacerbated by the COVID-19 crisis. The rise of remote work has likewise accelerated the adoption of platforms and devices that allow sensitive data to be shared with third parties, therefore increasing cyberrisks. This session will discuss in depth on strategies for companies to achieve greater cyber resilience, the best practices that can be replicated across industries and economies, and the best tools for defence against cyber threats. **SPEAKER**

DR SURESH RAMASAMY | Chief Research Officer & Chief Information Security Officer, Centre for Advanced Computing and Telecommunications

10.45 am MORNING REFRESHMENT & NETWORKING

11.15 am GEOPOLITICAL LANDSCAPE & SUPPLY CHAIN DISRUPTION

Russia's invasion of Ukraine has rocked global supply chains, affecting industries ranging from semiconductors to cars to food. This supply chain disruption will undoubtedly accelerate the shift from global to regional sourcing that had already been underway due to the China-U.S. trade war and pandemic- and climate-related events. This session will share the lessons learnt from supply chain disruption as well as strategies for companies to mitigate risks and achieve supply chain resilience.

SPEAKER

DR SHANKARAN NAMBIAR | Senior Research Fellow, Malaysian Institute of Economic Research

12.00 pm **PANEL DISCUSSION**

MANAGING FINANCIAL RISKS THROUGH VOLATILE MARKETS AND UNCERTAIN TIMES

The impact of interest rates, market volatility, weakened currency, and inflation concerns, among others are all contributing to the need to manage the financial risks for businesses to continue thriving. In this topic you will gain an insight into the best practices being used today to manage financial volatility risk to ensure you have complete visibility over your positions and remain competitive.

MODERATOR

PANKAJKUMAR BIPINCHANDRA | Managing Director, Datametrics Research & Information Centre Sdn Bhd (DARE)

PANELLISTS

CHAN HOOI LAM | Partner, Ernst & Young Malaysia

RAJA SHAHRIMAN RAJA HARUN AL RASHID | Senior Vice President, Risk Management and Compliance, Cagamas Berhad

THENESH KANNAA | Partner/Tax Advisor, TraTax Malaysia

1.00 pm LUNCH BREAK & NETWORKING

2.00 pm CORRUPTION RISK MANAGEMENT

The COVID-19 pandemic has created new vulnerabilities for organisations of all sizes and industries. In this session, explore how boards and senior management can prioritise proactive steps to mitigate the risk of fraud and corruption. The speaker will also share the strategies required to develop robust anti-fraud and anti-corruption programmes, including preventive measures and controls. SPEAKER

SARIMAH SULAIMAN | Assistant Commissioner, Malaysian Anti-Corruption Commission

2.45 pm FINDING THE RIGHT HUMAN SKILLS IN THE AGE OF MACHINES

Adoption of digital technologies may require new skills and efforts to upskill the current workforce. It is crucial that organisations be able to identify and integrate technology into critical and pivotal roles to ensure business success. This session will discuss how to analyse the skill gaps for each critical role, understand risk in the chain of talent supply and apply the appropriate mitigation strategies, and examine the talent risks and gaps that exist for each skill.

ADELENA LESTARI CHONG | Managing Partner, Paddee Connexions Group

PANEL DISCUSSION

3.30 pm PANEL DISCUSSION STRENGTHENING RISK MANAGEMENT IN A VUCA WORLD

In a dynamic risk landscape, it is essential that business leaders and organisations be equipped to grasp the changing risks and understand the risk appetite in a VUCA environment. This panel examines the role of the board and chief risk officer in risk governance, which is vital to drive the development and enforcement of a robust risk management framework.

NICHOLAS LIM | Director, Risk & Regulatory Transformation Leader, PwC Malaysia

PANELLISTS

CHARI TVT | Board Member & Chairman of the Board Governance and Risk Committee, UEM Sunrise Berhad SARAZIN SHEIKH MUSTAFA | Director, Risk & Compliance, Malaysia Digital Economy Corporation (MDEC) SYAHRIL NIZAM ABU HASSAN | Chief Risk & Compliance Officer, Lembaga Tabung Haji

4.30 pm AFTERNOON REFRESHMENT & NETWORKING

RISK MANAGEMENT CONFERENCE 2022

Towards Recovery & Resiliency

CONFERENCE SPEAKERS



ADELENA LESTARI CHONG

Adelena is the Managing Partner of Paddee Connexions Group, a global provider of 21st century leadership skills for senior leaders and business owners, serving clients in US, Singapore, Hong Kong, Indonesia and Malaysia. She works with high-performing clients to help them know ways to have new thinking and possibilities to accomplish their higher vision. Prior to founding Paddee Connexions, she founded and led Lestari Ventures Sdn Bhd, a boutique corporate services firm for family managed companies and foreign investors. She was Chair for the Malaysian Institute of Accountants Penang Branch, and held positions as Council Member of ACCA Malaysian Advisory Council and a recipient of Le'Prestige Top 40 under 40 awards. Her Board experiences spans over a decade across medium to large privately held companies and non-profit organisations. She currently serves on the board of Malaysian Alliance of Corporate Directors, Pacific Basin Economic Council (HK) and

several privately owned companies. She speaks internationally on Industry, Technology and Innovation, diversity on boards, sustainability governance, future of work and self-leadership practices. Adelena is a Chartered Financial Analyst, Chartered Accountant of Malaysia, and holds a BSc(Hons), ACC.



CHAN HOOI LAM

Hooi Lam is a Partner of Ernst & Young and the firm's Financial Services Assurance Leader for Malaysia and ASEAN. He has over 28 years of experience in providing assurance and advisory services including audits and specialised advisory work for large banking groups, investment banks, mortgage corporations, building society, brokers, asset management companies, pension funds, digital bank license applicants, the integrated exchange, the deposits insurance corporation, and financial market regulators. He has advised clients on appropriate accounting treatment and market practices of various exercises including those involving issuances of financial instruments, structured financing, securitisation, economic hedging and hedge accounting, individual and collective impairment assessments, mergers and acquisitions, share-based payments, regulatory capital instruments, synthetic instruments, and embedded derivatives, under conventional and Islamic principles, in

Malaysia and overseas. He has also advised and assisted clients on MFRS and IFRS conversion and implementation. He is a frequent speaker in seminars, conferences, trainings and MBA courses in Malaysia and the region. He is a Board member of the MASB and was Chairman/Project Manager for MASB Working Groups on financial instruments; an adjudicator for National Annual Corporate Report Awards (NACRA), and examiner for professional qualification examinations.



CHARITVT

Chari was Group Chief Financial Officer at Axiata Group Berhad until retiring in 2016. Subsequently, he has been taking senior advisory and consulting assignments, including with a listed infrastructure company in Malaysia, a global valuation company, and a high-tech semiconductor fabrication company. He is a Board and Board advisory member of a telecommunications company and an analytics and software company. Prior to the Axiata Group, he was Vice President of Sales for Asia Pacific and Japan at HP Financial Services and had served HP for over 20 years. He holds an MBA from State University of New York at Buffalo, and is a Fellow member of the Chartered Institute of Management Accountants UK, an Associate member of Institute of Chartered Accountants, and the Institute of Cost and Works Accountants of India. He is currently an advisory member of MIA's Subcommittee and an advisor to a UK-based listed software company as well as a Board Member and Chairman of Board

Governance and Risk Committee of UEM Sunrise Berhad.



DRKALANITHI NESARETNAM

Dr Kalanithi is co-founder of Climate Governance Malaysia (CGM) which is the country chapter of the World Economic Forum's Climate Governance Initiative. She is currently an Independent Non-Executive Director (INED) at IOI Corporation Berhad, a public listed company. She is familiar with international markets having worked and travelled extensively in Europe, Australia, America, and Asia. She held the position of Director, Product Development and Advisory Services at the Malaysian Palm Oil Board and subsequently as Minister in the Embassy of Malaysia to Belgium and Mission to the European Union. She is an ESG advocate and recently completed The Oxford University's Leading Sustainable Corporations Programme at the Said Business School. Dr Kalanithi holds a PhD in Biochemistry and Molecular Biology from the University of Reading, UK and has research publications and patents to her credit.



NICHOLAS LIM

Nicholas is a Director of PwC South East Asia Consulting and the Risk & Regulatory Transformation Leader for Malaysia. He has over 23 years of experience in finance, risk, and regulatory driven transformations. His professional career has seen him move from Kuala Lumpur to Auckland, London, Shanghai and then back to Malaysia, having served clients across APAC, UK, USA and the Middle East. He has held many project leadership roles in various large-scale business and IT initiatives in the areas of management information systems, finance & risk technology implementations (IFRS, BASEL), regulatory compliance optimisation, business capabilities design and innovation, data governance and metadata management. In the governance, risk and compliance (GRC) space, he has also led the facilitation of many board effectiveness evaluations, diagnostic reviews of board & management governance framework, structure and practices, enterprise-wide GRC culture and implementation of end-to-

end GRC remediation programmes. Nicholas is the holder of two master's degrees, one from University College London and the other from the University of Southern Queensland. He is also a member of MIA. ASEAN CPA. ICAEW and an ACCA Fellow.



DR NURMAZILAH DATO' MAHZAN

Dr Nurmazilah is an Independent Non-Executive Director of BIMB Securities Sdn Bhd, a member of Integrated Reporting Framework Board of Value Reporting Foundation, and the former Chief Executive Officer of the Malaysian Institute of Accountants (MIA). In MIA she led the transformation of management system, technology adoption, governance enhancement, branding, and spearheaded strategic, operational, and financial plan to ensure effectiveness and efficiency. She was a MIA Council member, a member of the Malaysian Accounting Standards Board, member of Board of Governors for the Institute of Internal Auditors, Council member of the Malaysian Institute of Certified Public Accountants, and Honorary Treasurer with Persatuan Ekonomi Malaysia. She is a member of MIA. MICPA, an ASEAN CPA, a CGMA fellow and had served in various committees of MIA and MICPA and was Chairman of the MIA <IR> Implementation Steering Committee since 2016. Prior to MIA, she was

Director of the University Malaya Graduate School of Business. Her corporate experience covers various industries including property development and construction, banking, unit trusts, trading, and manufacturing. Dr Nurmazilah is a Certified Internal Auditor, holds the Certified Risk Management and Assurance qualification and a PhD in accounting from the University of Birmingham, United Kingdom.



PANKAJKUMAR BIPINCHANDRA

Pankaj is the Managing Director of Datametrics Research and Information Centre Sdn. Bhd. (DARE), a Malaysian-based think-tank performing research and advocacy for a multitude of topics such as economics and social policy and developing policy recommendations for stakeholders and the Government. He has over 25 years of experience in investment research, fund management, and corporate strategy. He was formerly the Head of Research of OSK Research, Chief Investment Officer of Kurnia Insurans (M) Bhd, and Director of Investment and Corporate Strategy at KSK Group Bhd. He is also a columnist in StarBiz's Saturday's "Inside Insight" and published more than 200 opinion pieces related to the economy, market, and sectors as well on issues related to governance and ethics since June 2018 and has been a contributor for Shareinvestor's weekly e-magazine, INVE\$T under the column entitled "Behind The Action". He also regularly appears on BFM Morning Run, providing his views on the economy and financial markets. He is an Independent Non-Executive Director of MN Holdings Berhad and Esente Capital Berhad. Pankai holds a Bachelor of Accounting

(Hons) from University Malaya and completed his MBA (Finance) from the same University in 2014.



RAJA SHAHRIMAN RAJA HARUN AL RASHID

For over 20 years, Raja Shahriman has been overseeing a wide variety of banking operations particularly on the governance, risk management and compliance (GRC) pillars. He began his career with RHB Bank before ioining the Financial Conglomerates Supervision Department of Bank Negara Malaysia (BNM) where he gained extensive exposures in micro-supervision and macro-surveillance in ensuring the safety and soundness of several financial institutions under his purview. After a decade with BNM, he joined Deloitte Malaysia as the Enterprise Risk Services Director, then with Hong Leong Bank Berhad heading its Compliance function, and thereafter with SME Bank in 2015 serving as Chief Risk Officer, Chief Internal Audit, and Chief Operating Officer. In 2019 he joined Cagamas Berhad, heading its internal audit function, and was designated to the Risk Management and Compliance function early this year. Raja Shahriman holds a Bachelor of Commerce from the University of Queensland, Australia

and a Master of Business Administration from Charles Sturt University, Australia. He attended the Global Banking Leaders Programme, at the Cass Business School (now known as Bayes Business School), City, University of London in 2017 and the following year, successfully completed the Oxford Advanced Management and Leadership Programme at the University of Oxford, UK. In 2019, he attained the Chartered Banker professional status jointly awarded by Asian Institute of Chartered Banker and the Chartered Banker Institute in the UK.

RISK MANAGEMENT CONFERENCE 2022 Towards Recovery & Resiliency

CONFERENCE SPEAKERS



SARAZIN SHEIKH MUSTAFA

Sarazin is the Director of Risk Management and Compliance at Malaysia Digital Economy Corporation (MDEC). She has over 20 years of experience in risk management, compliance, business continuity management, internal audit, and corporate governance. Currently, she leads the risk management and compliance transformation programmes including compliance to Malaysia Digital (MD) by overseeing the revamped implementation of Enterprise Risk Management, Business Continuity Management as well as Compliance framework in MDEC. Prior to MDEC, she was Vice President of Enterprise Risk Management & Business Continuity Management at Bank Simpanan Nasional. In the 20 years of her working experience, she held various positions in TARH-the leisure & tourism arm of KNB, MMC Corporation Berhad, Astro Plc, Radicare (M) Sdn Bhd, Companies Commission of Malaysia, and Malaysian Institute of Corporate Governance. Sarazin is a Certified

Risk Analyst from Asia Risk Management Institute (ARiMI) and holds undergraduate and postgraduate degrees in Law and Business Management from the University of South Wales, UK.



SARIMAH SULAIMAN

Sarimah is the Assistant Commissioner at the Malaysian Anti-corruption Commission and has been with the organisation since 2008. She is currently the Head of Branch Inspection and Consultancy C (Corporate Governance), Inspection & Consultancy Division. She was awarded Anugerah Perkhidmatan Cemerlang in 2020, an award that recognises individuals who have delivered exemplary service. She graduated from Universiti Teknologi MARA (UiTM) with a Bachelor of Accountancy in 2004 and started her career as a Management Trainee in the private sector in 2005.



SATPAL SINGH DHILLON

Satpal spent 15 years transforming governance, risk and assurance practices across multinationals across Asia Pacific and the Middle East. Notably he has been involved in National Economic Transformation Programmes in Malaysia and Saudi Arabia. Currently at PLUS, he leads the Governance, Risk and Compliance division and has set up PLUS' Sustainability Centre and Programme Management Office (PMO). Satpal led PLUS to win the Regional and National Risk Awards, developed their industry recognised Integrity Programme, is currently playing a critical role in strengthening ecosystem advocacy, and in ensuring that PLUS is resilient in managing uncertainties.



DR SHANKARAN NAMBIAR

Dr Nambiar is a Senior Research Fellow at the Malaysian Institute of Economic Research. He is a visiting fellow at the Crawford School of Public Policy, Australian National University, and a member of the academic advisory council of the Economic Research Institute for ASEAN and East Asia (ERIA). He has been a visiting scholar at the IMF and a member of the Working Group for the Malaysian Export Council. He has contributed to the drafting of the Third Industrial Master Plan and the Malaysian Consumers' Master Plan. He has also been a member of the International Working Group on the Doha Agenda. He has consulted for UNESCAP, UNDP, UNECLAC, ILO, ADBI. ERIA and JETRO. As a consultant, he has worked on areas such as trade policy, distributive trade, industrial development, competition policy, and poverty, Dr. Nambiar has conducted feasibility studies on free trade agreements for international agencies such as the ASEAN Secretariat and the East-West Centre, Hawaii. He

has also been a resource person for capacity-building programmes sponsored by the UN in Central Asia and Southeast Asia. He is an active commentator on economic issues. His op-ed pieces and analyses have appeared in the Nikkei Asian Review, the Interpreter, Jakarta Post, East West Centre Bulletin, East Asia Forum and the Sun.



DR SURESH RAMASAMY

Dr Suresh is Chief Research Officer & Chief Information Security Officer at the Centre for Advanced Computing and Telecommunications, overseeing research and development of the Pan-Asian cyber threat research group looking specifically at the threat landscape around Asia. His previous experience includes serving as Head of Group IT Security for Hong Leong Group; held multiple roles in Digi Telecommunications, spanning to Telenor Asia, including as Chief Privacy Officer where he spear-led the initiative to comply with Malaysian Personal Data Protection Act; and as the Head of Security Operations at Maxis, overseeing the group cyber security deployment. He has been at the forefront of technology, specifically cyber security development, for Malaysia and has actively contributed to the community, both locally and internationally. He was responsible for co-authoring and editing the ISO 29192 Part 6–Lightweight Cryptography and was part of ISO SC27 group responsible for production of ISO 27000 family

of standards. He also produced the nation's first cyber security standards under the Malaysian Technical Standards Forum Berhad, empowered under the Communications & Multimedia Act 1997. He was awarded Cyber Security Professional of the Year, 2017 by the Ministry and CSM, and was awarded Most Valued Professional by Microsoft for his work on C# and .NET Framework. Dr Suresh is a Professional Technologist under the Malaysian Board of Technologist. He has certifications from (ISC)2-CISSP, ISACA-CISM; CDPSE, IAPP-CIPM, and multiple SANS certification covering specific areas of Cyber Security such as Digital Forensics and Incident Response, Cyber Threat Intelligence and Network Security. Suresh is currently pursuing his second PhD with a focus on Cyber Threat Intelligence.



SYAHRIL NIZAM ABU HASAN

Syahril is the Chief Risk and Compliance Officer at Lembaga Tabung Haji (TH), where he is tasked with re-engineering the risk management and compliance structure to be the best in its class by outlining comprehensive programmes and initiatives to enhance and improve the risk and compliance culture throughout TH and its subsidiaries. Prior to TH, he was Vice President and Chief Risk Officer at Manulife Malaysia Berhad, overseeing the overall risk management functions of the company and entrusted to strengthen the robustness of the company risk management oversight. He had also served in Maybank, Bursa Malaysia and RHB Bank Berhad and United Overseas Bank (M) Bhd. Syahril holds a Bachelor of Accounting (Honours) from Universiti Teknologi Mara (UiTM) and has over 20 years of experience in the field of risk and compliance. He is a member of MIA and The Institute of Enterprise Risk Practitioners. He is also a Graduate of the Manulife Global IGNITE leadership programme and is accredited as Certified in Quantitative Risk Management by The International Institute of Professional Education and Research.



THENESH KANNAA

Thenesh is a partner at TraTax, a firm of independent tax advisers ranked within top 10 in Malaysia for transactional tax and indirect tax. He is a fellow member of ACCA and CTIM, a member of MIA and IFA (Netherlands) and a tax agent licensed by the Ministry of Finance, Malaysia. He has authored three books on Malaysian taxation published by Wolters Kluwer (CCH), and a wide range of articles on contemporary tax matters for MIA's Accountants Today, CTIM's Tax Guardian, ACCA's AB magazine, and the Taxation Institute of Hong Kong's Asia-Pacific Journal of Taxation. Thenesh has also been interviewed on contemporary tax matters by TV2, Bernama TV, Traxx fm (RTM4), Astro, New Straits Times and the Sun newspaper. He is also a member of ACCA's expert panel on taxation, member of Industry Advisory Panel for Taylor's School of Professional Studies, an excomember of the International Fiscal Association's Malaysian branch and is part of various committees that provide input to the Government

on tax policy and technical matters. Thenesh advises clients from diverse industries on international tax and indirect tax matters.



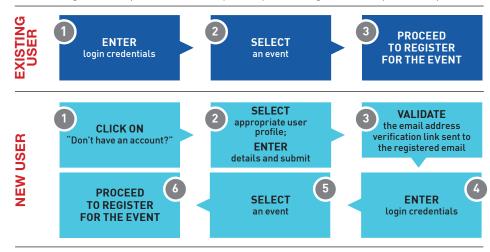
WINSTON PENG

Winston is President of the Society of Certified Risk Professionals. He has completed more than 500 consulting projects, served more than 50 PLCs over the past 25 years including Warner-Lambert and Pfizer in Hong Kong, China, Japan, and Singapore. He has functioned as Risk Manager for more than a dozen organisations concurrently. He is an advocate of ERM as a cognitive, organisational steering system. In 2009, Winston architected an ERM system based on artificial intelligence concepts and was the largest ERM implementation project outside financial institutions in Malaysia.

VIRTUAL CONFERENCE SERIES **Risk Management Conference 2022** Towards Recovery & Resiliency

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- To view more events and download the full brochure, please visit: pd.mia.org.my
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- Fee is payable to MALAYSIAN INSTITUTE OF ACCOUNTANTS
- Depending on the event, the fee includes course materials and/or lunch and/or tea breaks
- Individual Registration: Full payment shall be made at the point of online registration.
- Corporate Registration: Full payment shall be made within thirty (30) days from the date of the Invoice or 1 day before the programme, whichever earlier.
- Admittance to the programme shall be granted only upon full payment as per the above requirement.

PAYMENT MODE

- Payment must be made through the electronic channels i.e. online payment via the MIA member service portal and electronic fund transfer (EFT).
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- To ensure grant approval is obtained prior to event registration and to provide the Grant ID notification upon event registration.
- To make full payment to MIA as per the issued Invoice within 14 working days upon receipt of MIA's notification in the event the approved training fee is cancelled by HRDC due to non-compliance on the part of the participant or his/her employer or any valid reasons stipulated by HRDC.
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Should the participant decide to cancel his/her enrolment, a cancellation policy shall be applied as follows:

- For written cancellation received with minimum seven (7) days' notice from the date of the programme, no penalties will be imposed and full refund will be made to participants who have paid.
- For written cancellation received less than seven (7) days from the date of the programme, an administrative charge of 20% of the registration fee will be imposed. Unpaid registrations will also be liable for a 20% administrative charge.
- No refunds will be made for written cancellations received on the day of the programme or for participants who failed to join the programme. Unpaid registrations will also be liable for full payment of the registration fee.
 Replacing registered participants is not allowed.
- Paid registration that is cancelled can opt to transfer the paid amount to future event(s) after deducting any applicable administrative charges.
- The transfer request to future event(s) should be confirmed by Corporate/Individual within three (3) days after cancellation otherwise the cancellation will be confirmed with refund action. Transfer request will not be entertained after the refund is processed.

- Corporate/Individual is required to top-up the balance amount if the amount to be transferred to the future event is insufficient.
- Any excess amount after transfer will be refunded to the Corporate/ Individual's bank account as provided in the EFT form.
- Corporate/Individual is required to provide the EFT form each time when a refund is requested.

PARTICIPANT'S CLASSIFICATION AND INFORMATION Category: Corporate/Individual

- Please select the participant classification carefully as it determines the fee payable. No alteration will be allowed upon registration.
- The information on Corporate/Individual provided shall be deemed true and correct. No alteration will be allowed upon registration.

VERIFICATION OF ATTENDANCE

 All participants are required to present photo identification (NRIC, driving licence or company's ID card) at the point of registration prior to signing the registration list when attending the programme. Admittance may be denied upon failure to present photo identification.

CERTIFICATE OF ATTENDANCE AND CPE CREDIT HOURS

- Upon full attendance of the programme, participants will be issued an e-certificate of attendance. For this purpose, it is COMPULSORY to fill in the email address clearly.
- CPE credit hours will be credited into the MIA Member Services Portal within 14 days of the programme for participants who have complied with all terms and conditions stipulated herein.
- Participants will only be entitled to the CPE hours upon attending the entire duration of the programme. CPE hours will not be accorded for partial attendance.

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Malaysian Institute of Accountants (MIA) reserves the right to change the speaker(s), date(s), time(s) and to cancel the programme should circumstances beyond its control arise. MIA shall not be responsible for any costs, damages or losses incurred by the participant due to the changes and/or cancellation. MIA also reserves the right to make alternative arrangements without prior notice should it be necessary to do so. Upon registering, you are deemed to have read and accepted the terms and conditions herein.

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CONFERENCE DETAILS & REGISTRATION

10 August 2022 (Wednesday), 9.00am – 5.00pm Connexion Conference & Event Centre @ Nexus, Bangsar South, Kuala Lumpur

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