

MIA WEBINAR SERIES

# Managing Whistleblowing and Conducting Effective Internal Corporate Investigations

How Finance Professionals, Company Secretaries, and Governance Practitioners can effectively manage the 'speak up' channel and conduct investigations



**25 August 2022 (Thursday), 9.00am to 1.00pm**

Bursa Malaysia's Main Market Listing Requirements requires a Listed Issuer (PLC) to establish and maintain policies and procedures on whistleblowing which should be published on its website. The whistleblowing policies and procedures should be periodically reviewed to assess their effectiveness. The Guidelines on Adequate Procedures (GAP) issued pursuant to Section 17(A) of the Malaysian Anti-Corruption Commission Act 2009 similarly requires that commercial organisations establish a confidential and trusted whistleblowing channel, complemented by a secure whistleblowing management system to maintain confidentiality of the whistleblower's identity and information reported.

Whistleblowing channels are often used to speak up, raise concerns or make disclosures (whistleblowing), or to seek advice on the anti-corruption compliance programme. When whistleblowers speak up or raise concerns on unethical conduct in the organisation, internal corporate investigations should be carried out in a structured manner to verify and validate the allegations and report on the outcome. This programme will provide participants with knowledge on the practicalities of establishing an effective whistleblowing management framework and conducting internal corporate investigations.

## OBJECTIVES

This programme seeks to help you:

- Understand the regulatory requirements on whistleblowing and whistleblower protection in the information age
- Determine the concerns classified as whistleblowing in line with company policy
- Understand the practicalities of establishing a whistleblowing management framework
- Determine the methodology of conducting effective internal corporate investigations and reporting the outcome

## METHODOLOGY

A highly interactive learning session with trainer/speaker-led facilitation, live Q&As, quick polls/surveys, self-assessment quizzes and participant's feedback on learning outcome achievement.

## WHO SHOULD ATTEND

- Boards of Directors and C-Suite Executives
- Senior Management and Company Secretaries
- Finance and Accounting Professionals
- Financial Accountants and Finance Managers
- Risk Officers
- Corporate Governance Practitioners

## PROGRAMME OUTLINE

8.30 am –9.00 am	Participants' login to join the webinar
9.00 am –11.00 am	<ul style="list-style-type: none"> <li>• Regulatory Requirements on Whistleblowing and Whistleblower Protection <ul style="list-style-type: none"> <li>&gt; Bursa Malaysia Listing Requirements</li> <li>&gt; Section 17A, MACC Act 2009</li> <li>&gt; Guidelines on Adequate Procedures on Section 17A MACC Act 2009</li> <li>&gt; Whistleblower Protection Act 2010</li> </ul> </li> <li>• Establishing an Effective Whistleblowing Management Framework, Managing Conflicts and Confidentiality</li> <li>• Whistleblowing Policy, Whistleblowing or 'Speak Up' Channel and Advice Hotline <ul style="list-style-type: none"> <li>&gt; Important factors, best practices, and pitfalls to avoid</li> </ul> </li> </ul>
11.00 am –1.00 pm	<ul style="list-style-type: none"> <li>• Establishing the Internal Corporate Investigation Framework</li> <li>• Assessing the Risks, Planning, and Conducting the Internal Corporate Investigation</li> <li>• Reporting the Results, Closing the Case, and Implementing Lessons Learned</li> </ul>
1.00 pm	End of Webinar

NOTE: The order of topics to be covered may be revised at the trainer/speaker's discretion.

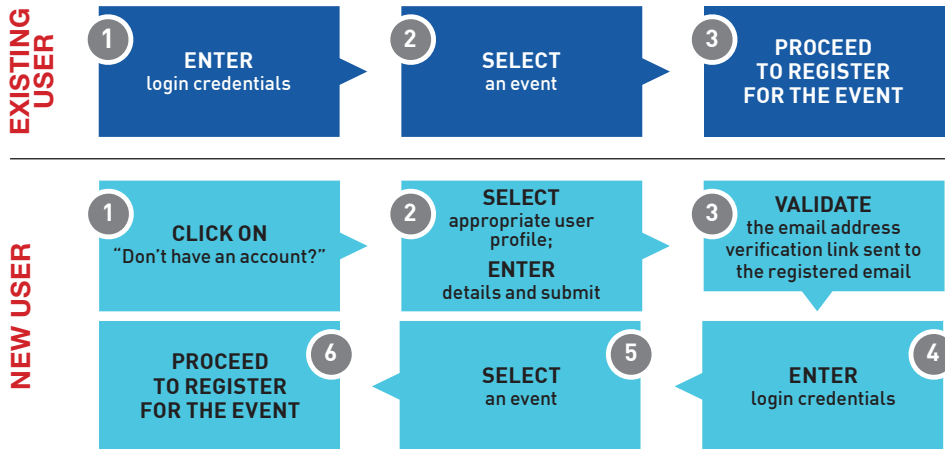
# Managing Whistleblowing and Conducting Effective Internal Corporate Investigations

With immediate effect, enrolment for all CPE programmes will be

**STRICTLY VIA ONLINE REGISTRATION ONLY**

## REGISTRATION PROCESS

- To view more events and download the full brochure, please visit: [pd.mia.org.my](http://pd.mia.org.my)
- Search and select the event
- Click 'Register' to experience the new system by continuing with the respective steps below:



For any assistance, please call (8.45am-5.30pm, Monday-Friday)  
**MIA Help Desk @ 603-2722 9000**

## TERMS & CONDITIONS FOR WEBINARS

### WEBINAR FEE

- Fee is payable to MALAYSIAN INSTITUTE OF ACCOUNTANTS
- For selected webinars, the fee includes e-materials.
- Individual Registration:** Full payment shall be made at the point of online registration.
- Corporate Registration:** Full payment shall be made within thirty (30) days from the date of the invoice or 1 day before the webinar, whichever earlier.
- Access to join the webinar shall be granted only upon full payment as per the above requirement.

### WEBINAR ACCESS LINK

- The Access Link will be emailed at least 24-hours before the commencement of the webinar.
- The Access Link is unique and should not be forwarded/shared with others.

### PAYMENT MODE

- Payment must be made through the **electronic channels i.e. online payment via the MIA member service portal and electronic fund transfer (EFT).**
- Payment by **cash and cheque is NOT ACCEPTABLE** effective from 1 January 2022.

### HRD CORP (FOR CLAIMABLE EVENTS ONLY)

- MIA is an approved Training Provider registered under 'Institut Akauntan Malaysia' (MyCoID: 631967).

#### Employer's Obligations

- To ensure grant approval is obtained prior to event registration and to provide the Grant ID notification upon event registration.
- To make full payment to MIA as per the issued Invoice within 14 working days upon receipt of MIA's notification in the event the approved training fee is cancelled by HRDC due to non-compliance on the part of the participant or his/her employer or any valid reasons stipulated by HRDC.
- To settle the balance payment to MIA within 14 working days upon receipt of MIA's notification in the event only partial claim is approved by HRDC. MIA will provide copy of the original invoice and will not issue a new invoice for the balance amount.
- If employer has made payment prior to grant approval, a refund will be made to employer subject to reimbursement received from HRDC. Refund will be made upon receipt of duly completed employer's EFT Form.
- To provide required information and/or documents after completion of event for the purpose of HRDC Claim within 7 working days upon receipt of MIA's notification.

### CANCELLATION

Should the participant decide to cancel his/her enrolment, a cancellation policy shall be applied as follows:

- For written cancellation received with minimum seven (7) days' notice from the date of the webinar, no penalties will be imposed and full refund will be made to participants who have paid.
- For written cancellation received less than seven (7) days from the date of the webinar, an administrative charge of 20% of the registration fee will be imposed. Unpaid registrations will also be liable for a 20% administrative charge.
- No refunds will be made for written cancellations received on the day of the webinar or for participants who failed to join the webinar. Unpaid registrations will also be liable for full payment of the registration fee.
- Replacing registered participants is not allowed.
- Paid registration that is cancelled can opt to transfer the paid amount to future event(s) after deducting any applicable administrative charges.
- The transfer request to future event(s) should be confirmed by Corporate/Individual within three (3) days after cancellation otherwise the cancellation will be confirmed with refund action. Transfer request will not be entertained after the refund is processed.
- Corporate/Individual is required to top-up the balance amount if the amount to be transferred to the future event is insufficient.

- Any excess amount after transfer will be refunded to the Corporate/Individual's bank account as provided in the EFT form.
- Corporate/Individual is required to provide the EFT form each time when a refund is requested.

### PARTICIPANT'S CLASSIFICATION AND INFORMATION

Category: Corporate/Individual

- Please select the participant classification carefully as it determines the fee payable. No alteration will be allowed upon registration.
- The information on Corporate/Individual provided shall be deemed true and correct. No alteration will be allowed upon registration.

### METHODOLOGY, CERTIFICATE OF ATTENDANCE AND CPE CREDIT HOURS

- Live Q&As, quick polls/surveys will be carried out throughout the webinar.
- For selected webinars, pre and/or post course materials will be shared with participants.
- Self-assessment quizzes at the beginning as well as at end of the webinar will be given to enable participants to self-evaluate themselves on their learning performance and level of understanding of the programme content.
- Participants will be issued with an e-certificate of attendance and awarded CPE credit hours upon strict compliance of the following terms:**
  - Remain logged in at least 80% of the time allocated for the webinar,**
  - Submit the post-course evaluation on learning outcome within 3 days after the completion of the webinar (late submission of the post-course evaluation will not be entertained).**
- CPE credit hours will be credited into the MIA Member Services Portal within 14 days of the webinar for participants who have complied with all terms and conditions stipulated herein.
- Listening to pre-recorded webinar and/or reading from past webinar e-material shall not qualify as structured CPE credit hours.

### COPYRIGHT

The materials of the webinar shall not be disclosed or used in any manner, either wholly or partially against any other parties and/or used in any manner, either wholly or partially as a defence by you and/or any other parties under any circumstances. The participants are therefore prohibited from reproducing any materials of this programme. All copyright and/or intellectual property rights in any relevant materials produced in this Programme will remain with the party who produced such materials. MIA disclaims responsibility for the materials of this programme. Neither the MIA, its Council or any of its Boards or Committees nor its staff shall be responsible or liable for any claims, losses, damages, costs or expenses arising in any way out of or in connection with any persons relying upon the materials provided during the webinar.

### DATA PROTECTION

Information given by the participants to MIA is true, accurate and to the best of their knowledge. The participants have read and agreed with the Privacy Notice as stated on MIA's official website and therefore, allow MIA to collect, process, store and use the participants' data other than what is provided under the Personal Data Protection Act 2010.

### EXCLUSION OF LIABILITY

This webinar shall not constitute an endorsement of the speaker(s) by MIA and MIA shall not be liable for whatsoever circumstances arising from any engagement between the speaker(s) and the webinar's participants.

### DISCLAIMER

Malaysian Institute of Accountants (MIA) reserves the right to change the speaker(s), date(s), time(s) and to cancel the webinar should circumstances beyond its control arise. MIA shall not be responsible for any costs, damages or losses incurred by the participant due to the changes and/or cancellation. MIA also reserves the right to make alternative arrangements without prior notice should it be necessary to do so. Upon registering, you are deemed to have read and accepted the terms and conditions herein.

## SPEAKER/TRAINER

### REINUSHINI CHANDRASEGARAM

FCCA, CIA, MBA(UK), CMIIA, CAMCO

Reinushini is the CEO & Principal Consultant of RC Compliance Consultancy. She is a Faculty Member of Malaysian Alliance of Corporate Directors and Policy Committee member of Global Network of Director Institutes. She is a thought leader and industry expert in compliance, with over 20 years of experience in business integrity and anti-corruption compliance, corruption risk management, ethics training, internal auditing, corporate whistleblowing & fraud investigations, international sanctions, human rights and 3rd party due diligence, gained in MNC and conglomerates.

She consults with major companies in a broad range of industry sectors to advise, develop and implement Section 17A adequate procedures, anti-corruption compliance and ISO 37001 frameworks and programmes, corruption risk assessment, policies, procedures and training. Reinushini holds an MBA from Leicester University, UK, and is a Chartered Certified Accountant and FCCA, Certified Internal Auditor, and is ISO 37001 certified.

## WEBINAR FEES

Member/Member Firm	RM 430
Non-member	RM 560

*Preferred Payment: Pay with MIA-CIMB Affinity Credit Card.*

## WEBINAR DETAILS & REGISTRATION

**25 August 2022 (Thursday)**

Session 1 : 9.00 am – 11.00 am

Session 2 : 11.00 am – 1.00 pm

Contact : Nanthini  
 Tel : 03 2722 9165  
 Fax : 03 2722 9009  
 Email : [pd@mia.org.my](mailto:pd@mia.org.my)  
 Address : Malaysian Institute of Accountants  
 Dewan Akauntan  
 Unit 33-01, Level 33,  
 Tower A, The Vertical  
 Avenue 3, Bangsar South City  
 No. 8, Jalan Kerinchi  
 59200 Kuala Lumpur