MALAYSIAN INSTITUTE OF ACCOUNTANTS

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MINISTRY OF FINANCE ACCOUNTANT GENERAL'S DEPARTMENT OF MALAYSIA

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DATA INTELLIGENCE AND ANALYTICS
CONFERENCE FOR PUBLIC SECTOR 2023
Data Innovation for Service Excellence

26 September 2023 (Tuesday), 9.00am – 5.00pm
Connexion Conference & Events Centre @The Vertical, Bangsar South, Kuala Lumpur

ENJOY **10% GROUP DISCOUNT** for registration of 3 pax and above from the same organisation

Digitalisation is rapidly emerging as one of the catalysts for success in today's changing global economy. Recognising the value of digitalisation, the Government encourages Malaysians to embrace digitalisation to improve their quality of life and standard of living.

The application of data analytics and intelligence can tremendously enhance government efficiency and drive beneficial outcomes in the people's best interests.

A strong digital infrastructure can provide the data government needs to meet the people's expectations in today's uncertain economic environment and support more agile and anticipatory decisions.

Several initiatives have been launched by the government and its agencies which include integrating the use of data in public sectors to ensure that every planning and decision-making process is based on data analytics in line with the Digital Government initiative.

Specially designed to meet the needs of professionals working in the public sector, the **Data Intelligence and Analytics Conference for Public Sector 2023** will cover the latest developments and opportunities in the design and delivery of public goods and services, towards more sustainable nation building.

KEY CONFERENCE TAKEAWAYS

- *Gain useful insights and guidance on the digitalisation initiatives in the public sector*
- *Better understand data analytics and intelligence applications in the public sector*
- *Highlight new aspects to systemic integration of data analytics*
- *Understand the importance of enhancing digital connectivity*

WHO SHOULD ATTEND

| *Directors of Departments and Divisions* | *Chief Technology Officers (CTO)* | *Heads of Data Governance* |
| *Heads of IT Departments* | *Accountants & Auditors in Public Sector* | *Chief Information Officers* | *Academicians* |

DATA INTELLIGENCE AND ANALYTICS
CONFERENCE FOR PUBLIC SECTOR 2023
Data Innovation for Service Excellence

CONFERENCE PROGRAMME

8.30 am	Registration & Welcome Refreshments

9.00 am

PANEL SESSION

DIGITALISATION OF PUBLIC SERVICES DELIVERY

The Government's emphasis on enhancing internet penetration, data affordability, technological innovations and digital infrastructure are geared to ensuring faster delivery of targeted, efficient and effective services to the people.

Find out more in this session about the Government's digital transformation strategy and its impacts on the quality of life and economic prospects in the post-pandemic environment.

MODERATOR
RASMIMI RAMLI | *Executive Director, Sustainability, Digital Economy and Reporting, Malaysian Institute of Accountants*

PANELLISTS
ADRIAN CHEW | *Partner and ASEAN Data & Analytics Leader, Ernst & Young Consulting Sdn Bhd*
DANIEL ORTEGA NIETO | *Senior Public Sector Specialist, World Bank*
GANAPATHY SIRGUNAVEL | *Director, Digital Transformation, Cloud Analytics Sdn Bhd*

10.15 am	Morning Refreshments & Networking

10.45 am

PUBLIC SECTOR OPEN DATA PLATFORM

Open Data seeks to make government data accessible to all, thus improving the transparency, accountability and value creation efforts of public institutions. Explore the role of Open Data in improving the efficiency and productivity of Government services delivery towards achieving the Sustainable Development Goals (SDG) 2030, in particular SDG 16– Peace, Justice and Strong Institutions.

SPEAKER
ZAINIZAM HAJI YUSOF | *Deputy Director, Digital Government Division, Malaysian Administrative Modernisation and Management Planning Unit (MAMPU)*

11.30 am

PANEL SESSION

GREENING THE DIGITAL ECONOMY

Under the Malaysia Digital Economy (MyDIGITAL) initiative, Malaysia seeks to expedite its digital transformation towards achieving a green economy and catalysing its regional leadership in the digital economy. This session explores the application and integration of big data in both public and private economic sectors as a driver for Malaysia's equitable, responsible and sustainable growth.

MODERATOR
TING CHOO WAI | *Member, Public Sector Accounting Committee (PSAC), Malaysian Institute of Accountants*

PANELLISTS
ANIL SINGH GILL | *Senior EVP-Chief Risk & Sustainability Officer; Silverlake Digital Economy*
AZLI MOHAMED | *Managing Director, Siemens Energy Malaysia*
MARINA CHE MOKHTAR | *Partner, Economics & Policy Practice, PwC Malaysia*

12.45 pm	Lunch & Networking

1.45 pm

PUBLIC SECTOR BIG DATA ANALYTICS (DRSA)

Get updated on the Government's Data Raya Sektor Awam (DRSA), or Public Sector Big Data implementation in public service, a Big Data Analytics (BDA) initiative that seeks to ensure the effectiveness of government agencies and enhance public sector delivery in accordance with global standards and best practices.

SPEAKER
TS MOHD AMIR MOHD AZIR | *Senior System Analyst, Digital Government Division, Malaysian Administrative Modernisation and Management Planning Unit (MAMPU)*

2.30 pm

JALINAN DIGITAL NEGARA (JENDELA)

JENDELA seeks to steer Malaysia towards achieving better digital connectivity by boosting the efficiency of national infrastructure, focusing on delivering increased connectivity and high-quality communication services for all users.

This session looks at JENDELA's prospects and impacts in enhancing the quality of life for Malaysians whilst driving Malaysia's aspirations of becoming a competitive digital economy.

SPEAKER
WILLIAM LEE KWONG HWA | *Head, Digital Ecosystem Development Division, Malaysian Communications and Multimedia Commission (MCMC)*

3.15 pm

PANEL SESSION

CHATGPT & AI IN THE PUBLIC SECTOR: RATIONALISING COMMUNICATION AND DECISION-MAKING

Artificial Intelligence (AI) and ChatGPT (Chatbots powered by GPT) have emerged as promising technologies that can transform public sector operations by improving efficiency, services, fraud detection, and public safety.

This session will explore the benefits of AI for the public sector and discuss the challenges and best practices for implementing AI in government.

MODERATOR
STEVEN CHONG | *Member, MIA Digital Technology Implementation Committee (DTIC), Malaysian Institute of Accountants*

PANELLISTS
JOVIAN LING | *Co-Founder, Chatalog.ai @ Set Sail Venture*
KHALIL NOOH | *Co-Founder & Chief Executive Officer, Mesolitica Sdn Bhd*
NUR BALKIS AMAIRUDDIN | *Head, Talent and HR Tech., Damansara Holdings Berhad*

4.30 pm	Afternoon Refreshments & Networking
5.00 pm	End of Conference

CONFERENCE SPEAKERS

ADRIAN CHEW

Adrian is a Partner and the ASEAN Data & Analytics Leader at Ernst & Young Consulting Sdn Bhd. He has over 20 years of experience leading teams to deliver data and analytics projects for clients across various sectors such as financial services, telecommunications, utilities, and the public sector. The types of projects he leads include data strategy advisory, cloud data platform, business intelligence, and advanced analytics implementation. Prior to joining EY, he led the Asia Pacific Consulting Service practice for a data platform technology company. A firm believer that with data and analytics, businesses have the potential to achieve higher revenue growth, increase productivity, or improve overall resilience. He helps companies transform their data into insights, enabling them to make better decisions. Adrian is an Economics graduate from the University of Cambridge, United Kingdom. He is certified and accredited in cloud and data solution technologies.
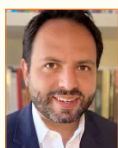
ANIL SINGH GILL

Anil is Senior Executive Vice President–Strategy and Chief Risk & Sustainability Officer at Silverlake Axis Ltd. He is responsible for overseeing Finance Strategy and Investor Relations as well as leadership over the Group's Enterprise Risk Management and ESG functions for this software solutions group. Prior to Silverlake Axis Ltd he was Head of Finance Functions at Ambank (M) Berhad, where his responsibilities included Financial Control–Management and External Reporting, Budgeting and Governance functions, Finance Systems and MIS, Regulatory Reporting, Corporate Services, Accounting Policy, IFRS 9 Project Management Office and Finance Shared Services. Prior to that, he was Director of Strategy & Investments Management with CIMB Investment Bank, holding various positions and areas of responsibility including managing and operating portfolio companies, a secondment as Head of Finance at the Group's subsidiary Touch 'n Go Sdn Bhd, and being an investment committee member of 3 funds of AUM of USD500m and a GP Board member of an infrastructure fund with AUM of USD200m. Anil holds a Bachelor of Commerce from the University of Melbourne, Australia and an MBA from the University of South Australia. He is a Fellow of CPA Australia, member of Malaysian Institute of Accountants and an Affiliate member of the Institute of Corporate Directors Malaysia.

AZLI MOHAMED

Azli is the Managing Director of Siemens Energy Malaysia, in charge of partnering the country in driving the new energy agenda by infusing sustainability in the decarbonisation journey and innovation centred in future technologies. He was previously the Chief Ventures & Sustainability Officer for AEON Group Malaysia with responsibilities in driving new ventures & incubation, commercialisation, big data and investing capability via CVC model, designing customer experience (CX) and championing ESG strategy & rollout. Prior to that he served as the Chief Strategy & Growth Officer and Chief Transformation Officer at AirAsia Group (now Capital A), Chief Strategy Officer at Malaysia Airports Holdings Bhd, and Chief Operating Officer at GE Malaysia. He was also based in Abu Dhabi, UAE for 5 years, attached with Mubadala Investment Company. Azli is presently an Advisory Board Member of Asia IoT Business Platform Malaysia and a Member at Institute of Corporate Directors Malaysia (ICDM). He was previously the Board Member of Malaysia Global Innovation & Creativity Centre (MaGIC), Board of Governor at American-Malaysian Chamber of Commerce (AMCHAM), Vice-Chair of US-ASEAN Business Council, Chairman of SIRIM's Energy & Environment Flagship Research Committee, and a Member of the IoT Advisory Board at Malaysia Digital Economy Corporation (MDEC). He is also an active coach and advisor to several start-ups in Malaysia.

DANIEL ORTEGA NIETO

Daniel is a Senior Public Sector Specialist at the World Bank. In this capacity Daniel has supported projects and analytical work in Argentina, Bangladesh, Croatia, Ecuador, Mexico, Mozambique, and Uruguay, among others. Currently, he leads the World Bank's public financial management programme in Indonesia; supporting reforms in areas such as budgeting, treasury, civil service, and digital government. Previously, he led the public sector management operations in Brazil, as well as research and technical support in governance and public financial management. He designed and led the Subnational Pro-Gestão Programme, a US$1 billion credit line to improve fiscal and public financial management across Brazil. Daniel led the development of DeCODE, an evidence-based system that leverages data to help anticipate and solve delivery challenges, and the Governance Risk Assessment System that uses artificial intelligence for extracting 200+ firm-level and agency-level corruption risk red-flags. Prior to joining the World Bank, he was an advisor to the Vice Minister of Foreign Affairs of Mexico, a consultant to the Inter-American Bank, as well as the Ministry of Labour and the United States Agency for International Development. He has conducted research at Harvard and Sciences-Po universities. Daniel graduated from El Colegio de México, holds a Master's degree in Development Management from the London School of Economics in the United Kingdom (Chevening fellow), and holds a PhD in Public Policy and Government from Georgetown University in the United States (Fulbright fellow).

GANAPATHY SIRGUNAVEL

Gana is Co-Founder and CEO of Cloud Analytics Sdn Bhd and has had an illustrious career spanning over three decades the ICT industry. He has a wealth of domestic and international experience, particularly in the areas of enterprise business planning and digitalising the office of finance and supply chain management. He collaborates closely with CFOs and their teams, leveraging his expertise to implement new technologies that provide clearer insights into business challenges. By aligning strategic plans with these insights, he ensures the sustainability, growth, and profitability of organisations. Gana had previously held executive leadership positions at renowned companies in the industry, including serving as Managing Director for Malaysia and Thailand at Anaplan; Senior Director and Country Manager for Malaysia at Oracle, and was a valuable member of the ASEAN Leadership team; and Head of SAP's Large Enterprise division in Malaysia. He also serves as a board member of Agile Consultancy, Quantum Leapers, Synnove Systems, and NLTVC Education Sdn Bhd. He also gives expert guest lectures at Taylor's University, School of Computing & IT, where he specialises in topics such as Big Data, Machine Learning, Artificial Intelligence, Data Modelling, and Data Analytics. Gana's accomplishments and expertise have positioned him as a highly respected figure in the ICT industry. His leadership, strategic thinking, and passion for leveraging technology to drive business success continue to make a significant impact on the industry and the organisations he serves.

JOVIAN LING

Jovian is the co-founder of Set Sail Venture and Chatalog AI, and a force in the realm of Artificial Intelligence (AI). With an 8-year track record, he has powered conversation AI transformation in sales, customer service, and internal Q&A operations for over 70 enterprises and 1000+ SME brands, underscoring the game-changing impact of AI. Their clients include government departments, banks and insurance companies, publicly listed companies as well as global conglomerates. Possessing a profound understanding of customer needs, Jovian leverages his engineering acumen and philosophical grounding to create AI solutions that are efficient, empathetic, and customer centric. The AI system his company built solves the problem of automating customer engagement when human agents are not available, especially during weekends or non-business hours.

KHALIL NOOH

Khalil is the Co-Founder and CEO of Mesolitica, a deep-tech startup that trains narrow AIs to understand Bahasa Melayu. He has over 20 years of professional experience in the tech industry with projects in Malaysia, Indonesia, The Philippines and Ukraine. In 2016, he founded his first tech startup, Dropshipking.co, which got him into the Stanford University Go2Market programme together in MaGIC Cyberjaya. Mesolitica has developed a bilingual business chatbot called "Nous" (pronounced "nows") powered by OpenAI's GPT and Malaya LLM, providing conversational AI capabilities for SMEs and enterprises with task-oriented chatbots with future plans for voice assistants and digital avatars, getting ready for the Metaverse. Currently, Nous is going through Proof-of-Concept with the Department of Statistics Malaysia and has recently been listed on the NVIDIA AI product directory.
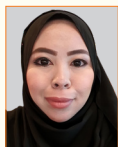
CONFERENCE SPEAKERS

MARINA CHE MOKHTAR

Marina is a Partner in the Economics & Policy Practice of PwC. At PwC, she advises clients in the government and the private sector on a range of issues relating to public private partnerships, strategy development, policy, and programme reviews as well as business planning. Marina is also experienced in feasibility studies, financial advice, financial viability review and project management. Prior to PwC, she has had experience providing audit, audit-related and business advisory services in London.

TS MOHD AMIR MOHD AZIR

Mohd Amir is a Senior System Analyst with the Malaysian Administrative Modernisation and Management Planning Unit (MAMPU), Prime Minister's Department. He is tasked with managing the operations of the Public Sector Big Data platform (DRSA 2.0) and other analytical projects under MAMPU. He has 10 years of experience in IT management, specifically focussed on data warehouse management, with involvement in high-impact projects such as the Public Sector Human Resources Analytical System (ASSIST). He has served with the Malaysian government for several years, predominantly in the Information Management Division, Public Service Department as a System Analyst and Data Warehouse Manager. He has experience in business intelligence projects, data migration, server migration, and managed various operations for HRMIS (Human Resource Management Information System) Data Warehousing activities in the Public Service Department. He had also served as an Executive Committee Member for the Public Sector Systems Analyst Association (PERJASA), and as a Technical Evaluator for government tenders/proposals. He had participated in the Public Sector Big Data Direction Project, review of Circular Guidelines for Public Sector Big Data Implementation, and the Artificial Intelligence Framework Development Project for the Public Sector environment. Currently pursuing his Ph.D. in Technology & Information Science at Universiti Kebangsaan Malaysia, Mohd Amir holds a M.Sc. (Computer Science) and B.Sc. (Hons) Information System Engineering from Universiti Teknologi Mara.

NUR BALKIS AMAIRUDDIN

Nur Balkis is Head of Talent and HR Tech with Damansara Holdings Berhad, a Jcorp Company, where she was instrumental in revolutionising HR systems through the implementation of cutting-edge technology. Her areas of expertise encompass digitalisation, talent development, digital entrepreneurship, ESG (Environmental, Social, and Governance), and sustainability. Prior to Damansara Holdings she was Vice President of Education, Talent Development, and Sustainability at the HDA Group; and also headed AI Talent Department with multinational companies in the AI ecosystem. She had served Malaysia Digital Economy Corporation as a Project Manager where she directed the digital entrepreneurship education programme aimed at empowering B40 and M40 communities and was instrumental in the widespread adoption of digital marketing content by public universities and public TVETs in Malaysia. She had led the development of AI and data science syllabi for USM, UTM, UKM, UTEM, and UM. She also served as an industry panellist and advisor with the School of Electric and Electronic Engineering and the School of Computer Sciences at the University Science Malaysia, the School of Engineering at IKM Sg Petani, and the School of Business at Kolej Baitulmal. Nur Balkis holds a Bachelor's degree in Political Sciences from the International Islamic University of Malaysia, and certifications in Personal Mastery with NLP, Professional Digital Marketing, Subject Matter Experts for Digital Talent, and Applied Sustainable Practice.

RASMIMI RAMLI

Rasmimi is Executive Director, Sustainability, Digital Economy and Reporting at MIA. She leads the digital economy initiatives in the Institute and oversees the implementation of the MIA Digital Technology Blueprint. She is also responsible for technical activities of the Institute as well as risk management and customised learning functions in MIA. She provides technical support to the Institute on MFRS, MPERS and MPSAS. She sits on various MASB working groups and task forces as well as the technical committees under the Accountant General's Department. She was a technical advisor of the International Public Sector Accounting Standards Board from 2013 to 2015 and she provided technical assistance to the World Bank Group on IFRS transition projects. She has 9 years audit experience with major firms in the UK and Malaysia and was an internal auditor with Maxis Berhad. Rasmimi is a member of MIA and a fellow member of ACCA. She graduated from the University of Wales, Cardiff, UK.

STEVEN CHONG

Steven is a Member of the MIA Digital Technology Implementation Committee (DTIC). He is a past Council Member of MIA and was founding Chair of the MIA Digital Economy Taskforce and DTIC. He is the Founder of GA Alliance, an award-winning regional technology startup in the fintech and accounting technology space. He is also the Managing Partner of Morison LC PLT, a member of Morison Global, a leading international association of professional service firms ranked as the 9th largest association in the world with a total revenue of over USD1 billion. Steven is a Member of MIA, Fellow Member of CPA Australia, ACA of the ICAEW, UK, and two Master's degree holder from Victoria University, Australia.

TING CHOO WAI

Choo Wai is a Partner of PwC Risk Services and leader of PwC Malaysia Public Sector Finance unit. He has over 23 years of accrual accounting, assurance and advisory work experience to a wide range of listed and non-listed clients with industry experience that spans across financial services, manufacturing, trading, hospitality, construction and plantation sector. He has deep experience in implementing public sector reporting and projects which allows him to be well-versed in the distinctive requirements of the public sector financial and management reporting need with a very high emphasis on transparency and accountability to all the relevant stakeholders. He has led projects for the Government of Malaysia, the Government of Vietnam, and a Malaysian state government on MPSAS and IPSAS projects respectively. His other key projects are related to finance function transformation and financial closing advisory services for large statutory bodies in Malaysia. Choo Wai holds a Bachelor of Accounting (Hons) from University Putra Malaysia. He is a Member of the Malaysian Institute of Certified Public Accountants, Malaysian Institute of Accountants, and the Association of Chartered Certified Accountant.

WILLIAM LEE KWONG HWA

William is a passionate advocate for digital transformation and believes in the power of communications to drive social change. He heads the Digital Ecosystem Development Division at the Malaysian Communications and Multimedia Commission (MCMC), where he leads a cross-functional team responsible for creating demand side initiatives to drive digitalisation in Malaysia. William is an advocate for leveraging digitalisation to create a more open and transparent society and is committed to using his skills and experience to see this happen. He previously headed the International Affairs team at MCMC, where he worked to promote Malaysia's digital agenda in the international arena. William is a graduate from the University of Western Australia, where he majored in Economics and Economic History. He is an avid fan of Issac Asimov's works and enjoys spending time with his family.
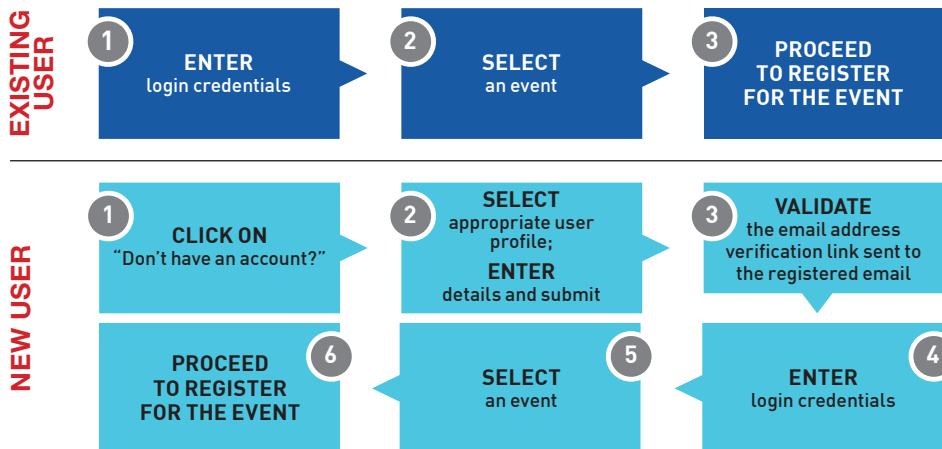
ZAINIZAM HAJI YUSOF

Zainizam is Deputy Director, Digital Government Division at the Malaysian Administrative Modernisation and Management Planning Unit (MAMPU), Prime Minister's Department. Prior to this, he had served as an Information Technology Officer for close to 20 years, including with MAMPU and the Ministry of Finance. He started his career in 1998 with the Royal Malaysian Customs Department as a Systems Analyst and was promoted to an Information Technology Officer in 2005. His work experience include system and application development; technical management of data centres, network management and ICT security management; Enterprise Architecture (EA) development, implementation and management; and E2E public sector service monitoring. Zainizam holds a Bachelor's Degree Information Technology (Hons) from Universiti Kebangsaan Malaysia and a Master's Degree in Information Technology from Universiti Teknologi Mara.

Data Intelligence and Analytics Conference for Public Sector 2023
Data Innovation for Service Excellence

With immediate effect, enrolment for all CPE programmes will be

STRICTLY VIA ONLINE REGISTRATION ONLY

REGISTRATION PROCESS

- To view more events and download the full brochure, please visit: ***pd.mia.org.my***
- Search and select the event
- Click 'Register' to experience the new system by continuing with the respective steps below:

EXISTING USER

1. **ENTER** login credentials →
2. **SELECT** an event →
3. **PROCEED TO REGISTER FOR THE EVENT**

NEW USER

1. **CLICK ON** "Don't have an account?" →
2. **SELECT** appropriate user profile; **ENTER** details and submit →
3. **VALIDATE** the email address verification link sent to the registered email →
4. **ENTER** login credentials →
5. **SELECT** an event →
6. **PROCEED TO REGISTER FOR THE EVENT**

⚠❓ For any assistance, please call (8.45am-5.30pm, Monday-Friday)
MIA Help Desk @ 603-2722 9000

CONFERENCE FEES

Member (MIA, CIMA)/Member Firm	RM 450
Non-Member	RM 600
Academician	RM 300

* Members of CIMA are required to contact MIA to register for this programme.

Preferred Payment: Pay with MIA-CIMB Affinity Credit Card

CONFERENCE DETAILS & REGISTRATION

26 September 2023 (Tuesday), 9.00am – 5.00pm
Connexion Conference & Events Centre
@The Vertical, Bangsar South, Kuala Lumpur

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The Vertical, Avenue 3
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TERMS & CONDITIONS

PROGRAMME FEE
- Fee is payable to MALAYSIAN INSTITUTE OF ACCOUNTANTS
- Depending on the event, the fee includes course materials and/or lunch and/or tea breaks.
  - **Individual Registration:** Full payment shall be made at the point of online registration.
  - **Corporate Registration:** Full payment shall be made within thirty (30) days from the date of the Invoice or 1 day before the programme, whichever earlier.
- Admittance to the programme shall be granted only upon full payment as per the above requirement.

PAYMENT MODE
- Payment must be made through the **electronic channels i.e. online payment via the MIA member service portal and electronic fund transfer (EFT)**.
- Payment by **cash and cheque is NOT ACCEPTABLE** effective from 1 January 2022.

HRD CORP (FOR CLAIMABLE EVENTS ONLY)
- MIA is an approved Training Provider registered under 'Institut Akauntan Malaysia' (MyCoID: 631967).

Employer's Obligations
- To ensure grant approval is obtained prior to event registration and to provide the Grant ID notification upon event registration.
- To make full payment to MIA as per the issued Invoice within 14 working days upon receipt of MIA's notification in the event the approved training fee is cancelled by HRDC due to non-compliance on the part of the participant or his/her employer or any valid reasons stipulated by HRDC.
- To settle the balance payment to MIA within 14 working days upon receipt of MIA's notification in the event only partial claim is approved by HRDC. MIA will provide copy of the original invoice and will not issue a new invoice for the balance amount.
- If employer has made payment prior to grant approval, a refund will be made to employer subject to reimbursement received from HRDC. Refund will be made upon receipt of duly completed employer's EFT Form.
- To provide required information and/or documents after completion of event for the purpose of HRDC Claim within 7 working days upon receipt of MIA's notification.

CANCELLATION
Should the participant decide to cancel his/her enrolment, a cancellation policy shall be applied as follows:
- For written cancellation received with minimum seven (7) days' notice from the date of the programme, no penalties will be imposed and full refund will be made to participants who have paid.
- For written cancellation received less than seven (7) days from the date of the programme, an administrative charge of 20% of the registration fee will be imposed. Unpaid registrations will also be liable for a 20% administrative charge.
- No refunds will be made for written cancellations received on the day of the programme or for participants who failed to join the programme. Unpaid registrations will also be liable for full payment of the registration fee.
- Replacing registered participants is not allowed.
- Paid registration that is cancelled can opt to transfer the paid amount to future event(s) after deducting any applicable administrative charges.
- The transfer request to future event(s) should be confirmed by Corporate/Individual within three (3) days after cancellation otherwise the cancellation will be confirmed with refund action. Transfer request will not be entertained after the refund is processed.

- Corporate/Individual is required to top-up the balance amount if the amount to be transferred to the future event is insufficient.
- Any excess amount after transfer will be refunded to the Corporate/Individual's bank account as provided in the EFT form.
- Corporate/Individual is required to provide the EFT form each time when a refund is requested.

PARTICIPANT'S CLASSIFICATION AND INFORMATION
Category: Corporate/Individual
- Please select the participant classification carefully as it determines the fee payable. No alteration will be allowed upon registration.
- The information on Corporate/Individual provided shall be deemed true and correct. No alteration will be allowed upon registration.

VERIFICATION OF ATTENDANCE
- All participants are required to present photo identification (NRIC, driving licence or company's ID card) at the point of registration prior to signing the registration list when attending the programme. Admittance may be denied upon failure to present photo identification.

CERTIFICATE OF ATTENDANCE AND CPE CREDIT HOURS
- Upon full attendance of the programme, participants will be issued an e-certificate of attendance. For this purpose, it is COMPULSORY to fill in the email address clearly.
- CPE credit hours will be credited into the MIA Member Services Portal within 14 days of the programme for participants who have complied with all terms and conditions stipulated herein.
- Participants will only be entitled to the CPE hours upon attending the entire duration of the programme. CPE hours will not be accorded for partial attendance.

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DATA PROTECTION
Information given by the participants to MIA is true, accurate and to the best of their knowledge. The participants have read and agreed with the Privacy Notice as stated on MIA's official website and therefore, allow MIA to collect, process, store and use the participants' data other than what is provided under the Personal Data Protection Act 2010.

EXCLUSION OF LIABILITY
This programme shall not constitute an endorsement of the speaker(s) by MIA and MIA shall not be liable for whatsoever circumstances arising from any engagement between the speaker(s) and the programme's participants.

DISCLAIMER
Malaysian Institute of Accountants (MIA) reserves the right to change the speaker(s), date(s), time(s) and to cancel the programme should circumstances beyond its control arise. MIA shall not be responsible for any costs, damages or losses incurred by the participant due to the changes and/or cancellation. MIA also reserves the right to make alternative arrangements without prior notice should it be necessary to do so. Upon registering, you are deemed to have read and accepted the terms and conditions herein.