



# RISK MANAGEMENT CONFERENCE 2023

*Staying Ahead of Emerging Risks*

11 October 2023 (Wednesday), 9.00am – 5.00pm

Connexion Conference & Event Centre @ Nexus, Bangsar South, Kuala Lumpur

The global risk landscape is becoming even more volatile, unpredictable, and hazardous to business continuity. To counter uncertainty, organisations are recommended to implement a robust regulatory framework that encompasses comprehensive risk management practices, covering financial, operational, technological, environmental, and social aspects as well as the adoption of a risk-aware culture and best practices. Doing so can elevate organisational performance and alleviate business continuity risks, enabling Malaysian organisations to build resilience and better navigate uncertainties in the global landscape.

Join us at the **MIA Risk Management Conference 2023** and dive deep into a discussion of business continuity risks affecting organisations today. From exploring sustainability related risks to the perils of greenwashing, this conference brings together leading risk experts to discuss key issues affecting business continuity, including artificial intelligence, corruption risk and good tax governance.

## WHY YOU SHOULD ATTEND THE CONFERENCE

This conference seeks to help you:

- **Manage** and **mitigate** the risks and uncertainties of an organisation's business continuity plan (BCP).
- **Analyse** the adoption of the ISSB Standards and how organisations can better align their operations with the transition to a low-carbon and sustainable economy.
- **Address** the greenwashing and the associated liability risks for organisations to manage by establishing clear governance structures and compliance requirements that take ESG/sustainability aspects into account.
- **Address** challenges posed by AI and related risks to ensure that AI is used in a way that benefits organisations.
- **Gain** deeper understanding of how your organisation's defences against corruption may be strengthened, fostering a culture of integrity, and protecting your reputation in an increasingly complex and challenging business environment.
- **Adopt** tax governance best practices to can help organisations manage tax compliance risks to business continuity today and beyond.

## WHO SHOULD ATTEND

- Risk Managers and Analysts
- Compliance Officers
- Internal Auditors
- C-Suite Executives
- Risk Consultants
- Public Sector Internal Auditors/ Compliance Officers
- Legal and Regulatory Professionals
- Information Security Professionals
- Academics and Researchers in Risk Management

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### CONFERENCE PROGRAMME

8.30 am	PARTICIPANTS REGISTRATION & WELCOME REFRESHMENTS
9.00 am	<b>MANAGING BUSINESS CONTINUITY RISKS IN AN ERA OF UNCERTAINTY</b> By proactively addressing potential uncertainties and developing a comprehensive business continuity plan (BCP), organisations can enhance their resilience and ability to navigate crises successfully. This session discusses the measures that you can take to enhance the effectiveness of your organisation's BCP in times of crisis. <b>SPEAKER</b> <b>RAMESH PILLAI</b>   Chairman, Board of Governors, Institute of Enterprise Risk Practitioners
9.45 am	<b>EXPLORING SUSTAINABILITY RELATED RISKS AND OPPORTUNITIES IN LIGHT OF IFRS S1 AND S2</b> On 26 June 2023, the International Sustainability Standards Board (ISSB) published the first two IFRS Sustainability Disclosure Standards, which are IFRS S1 General requirements for the disclosure of sustainability-related financial information and IFRS S2 Climate-related disclosures. This session discusses the Adoption of the ISSB Standards and how organisations can better align their operations with the transition to a low-carbon and sustainable economy. <b>SPEAKER</b> <b>FRANCIS XAVIOUR JOE</b>   General Manager, Asia Office, Diligent ESG
10.30 am	MORNING REFRESHMENT & NETWORKING
11.00 am	<b>GOOD TAX GOVERNANCE – WHAT SHOULD WE DO</b> A strong tax governance framework establishes the techniques and processes within the organisation to identify tax risks, assess them and set out the appropriate actions to mitigate the impact of those risks. This session looks into how organisations can strategically strengthen tax governance to heighten compliance and enhance their business continuity. <b>SPEAKER</b> <b>DR VEERINDERJEET SINGH</b>   Member, Taxation Practice Committee, Malaysian Institute of Accountants
11.45 am	<b>PANEL DISCUSSION</b> <b>A RISK-BASED APPROACH TO TACKLE CORRUPTION</b> How can organisations prevent bribery and corruption in their operations, especially incidents involving third parties and employees? This session explores how your organisation's defences against corruption may be strengthened by fostering a culture of integrity and protecting your reputation in an increasingly complex and challenging business environment. <b>MODERATOR</b> <b>RAYMON RAM</b>   Managing Principal, Graymatter Forensic Advisory Sdn Bhd <b>PANELLIST</b> <b>BONNIE LEE</b>   Director, Deloitte Malaysia <b>CYNTHIA GABRIEL</b>   Founding Director, The Center to Combat Corruption and Cronyism (C4), and Consultant, UNODC
12.45 pm	LUNCH & NETWORKING
2.00 pm	<b>PANEL DISCUSSION</b> <b>GREENWASHING: A THREAT TO CREDIBILITY</b> With increasing transparency requirements, companies must ensure the accuracy and completeness of their reporting and published information to minimise the increasing liability risk and potential accusations of "greenwashing". This session looks into how organisations can better manage greenwashing and the associated liability risks by establishing clear governance structures and compliance requirements that take ESG/sustainability aspects into account. <b>MODERATOR</b> <b>DR EDDY YAP</b>   Founder and Managing Consultant, CONDUCTIVITI Business Advisory Sdn Bhd <b>PANELLISTS</b> <b>ANIL SINGH GILL</b>   Senior EVP-Chief Risk & Sustainability Officer, Silverlake Digital Economy <b>JENIFER THIEN</b>   Independent Non-Executive Director, UEM Edgenta Berhad <b>SUNITA DEVI</b>   Corporate Sustainability Specialist, ESG Roadmap and GHG Reporting
3.15 pm	<b>PANEL DISCUSSION</b> <b>THE RISE OF ARTIFICIAL INTELLIGENCE – A BOON OR BANE FOR ORGANISATIONS</b> While Artificial Intelligence (AI) is a catalyst for business, its rapid evolution and exploitation could also present significant risks. This session scrutinises the challenges and opportunities posed by AI and suggests steps that organisations can take to be AI aware. <b>MODERATOR</b> <b>PROF DR DAVID ASIRVATHAM</b>   Member, Digital Technology Implementation Committee, Malaysian Institute of Accountants <b>PANELLISTS</b> <b>CLARENCE CHAN</b>   Partner, PricewaterhouseCoopers Risk Services Sdn Bhd <b>EMELIA MATRAHAH</b>   Independent and Non Executive Director, Vitrox Corporation Berhad <b>VITTORIO FURLAN</b>   Founder & Managing Director, Foray Advisory
4.30 pm	AFTERNOON REFRESHMENT & NETWORKING
5.00 pm	END OF CONFERENCE

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### CONFERENCE SPEAKERS



#### ANIL SINGH GILL

Anil is Senior Executive Vice President–Strategy and Chief Risk & Sustainability Officer at Silverlake Axis Ltd. He is responsible for overseeing Finance Strategy and Investor Relations as well as leadership over the Group's Enterprise Risk Management and ESG functions for this software solutions group. Prior to Silverlake Axis Ltd he was Head of Finance Functions at Ambank (M) Berhad, where his responsibilities included Financial Control–Management and External Reporting, Budgeting and Governance functions, Finance Systems and MIS, Regulatory Reporting, Corporate Services, Accounting Policy, IFRS 9 Project Management Office and Finance Shared Services. Prior to that, he was Director of Strategy & Investments Management with CIMB Investment Bank, holding various positions and areas of responsibility including managing and operating portfolio companies, a secondment as Head of Finance at the Group's subsidiary Touch 'n Go Sdn Bhd, and being an investment committee member of 3 funds of AUM of USD500m and a GP Board member of an infrastructure fund with AUM of USD200m. Anil holds a Bachelor of Commerce from the University of Melbourne, Australia and an MBA from the University of South Australia. He is a Fellow of CPA Australia, member of Malaysian Institute of Accountants and an Affiliate member of the Institute of Corporate Directors Malaysia.



#### BONNIE LEE

Bonnie leads the FSI Regulatory Compliance portfolio in Deloitte Malaysia. She has extensive experience in delivering Governance, Risk Management and Compliance related projects, providing solutions and strategic advice to clients on managing risks and regulatory compliance. She has developed and reviewed Anti-Bribery and Corruption frameworks across various industries and has conducted multiple trainings on this topic for associations and training schools in Malaysia. She specialises in developing corruption risk assessment frameworks and formulating data-driven risk appetites in relation to corruption risk. Bonnie is a Certified Anti-Money Laundering Specialist (ACAMS) and Certified ISO 37001 Anti-Bribery Management System Lead Auditor. Prior to joining Deloitte, she was a Bank Supervisor in Bank Negara Malaysia.



#### CLARENCE CHAN

Clarence is the Partner leading the Digital Trust & Cybersecurity practice within PwC Malaysia. In the last 14 years, he led multiple projects advising clients in Cybersecurity, Data Privacy and Technology Risks, including Cloud Security, Risk and Compliance, and provided strategic advice to executives on how to embed digital trust as a value creation to businesses. Clarence is a Board member of ISACA Malaysia Chapter. He was appointed a member of the Digital Technology Implementation Committee Working Group of Malaysian Institute of Accountants, and former member of MDEC Digital Expert Panel, Cybersecurity for 2020/2021. Clarence holds a Bachelor of Information Technology and a Bachelor of Commerce (Accounting) from Monash University Australia. He is also a Chartered Accountant of MIA, Certified Practising Accountant of Australia, Certified Information Security Manager and Certified Data Privacy Solution Engineer of ISACA, and Certified Information Privacy Technologist of the International Association of Privacy Professional.



#### CYNTHIA GABRIEL

Cynthia Gabriel, is well recognised as a champion for good governance and anti-corruption in Malaysia and on the global platform. Combining her scientific and legal knowledge, and her vast experience of 20 years, she has led many platforms to advocate and advice on anti-corruption, the rule of law, and its related themes. In December 2022, Cynthia was conferred the prestigious Global Anti Corruption Champions Award by US Secretary of State, Anthony Blinken. She was earlier nominated for the International Woman of Courage Award of the United States President's Office. She has also been appointed into the advisory council of the rising UK established group SPOTLIGHT on corruption starting the year 2022. She was also appointed into the drafting committee to develop an inaugural national anti-corruption plan that was to serve a 5-year roadmap for the country's first ever anti-corruption plan of action from 2019 to 2023. Cynthia and her advocacy group the Center to Combat Corruption & Cronyism (C4 Center) were invited to review and provide insights into several draft bills including the establishment of the National Anti-Financial Crimes Centre (NFFCC), the Public Procurement Bill and the Ombudsman Bill. Through her critical interventions, she successfully developed notable networks with the private sector, and has worked with large and leading multinationals (giants such as Intel, Motorola, Keysight Technologies, etc) to deliver speeches and develop capacity trainings across the supply chains. She also participated in trainings to raise awareness on anti-corruption methods in the procurement sector. She has provided talks and seminars with Chambers of Commerce, engaged the Federation of Malaysian Manufacturers on political financing and spoken with foreign companies based in Malaysia, via embassies, such as South Korea, Denmark, United States and Norway. She is also regularly contacted by the International Monetary Fund (IMF) to engage with their executive directors, and with country evaluators from a financial governance perspective, and has developed important working relationships with the WorldBank Asset Recovery Team in Washington DC since 2017.



#### PROF DR DAVID ASIRVATHAM

Dr David is Executive Dean for the Faculty of Innovation and Technology, Taylor's University, Malaysia. Prior to this, he was Director of the Centre of Information Technology at University of Malaya and Senior Director of Centre for Information Technology at Multimedia University. He has held numerous posts including Associate Dean for Faculty of Information Technology (Multimedia University), Project Manager for the Multimedia and IT Infrastructure Development for a university campus (US\$14 million), and SAP Advisory for High Education Council (Germany). He has been lecturing and managing ICT projects for the past 30 years. His area of expertise include Digital Neural Network, E-Learning Technologies, ICT Project Management, Multimedia Content Creation, and recently in Big Data Analytics and AI. He was Chairman for the ICT Human Capital Development for 11th Malaysia Plan 2016-2020, Secretary for the Artificial Intelligence Society Malaysia, President of Data Science Association (Malaysia) 2021/22, Country Representative for the Asia E-learning Network based in Japan, Steering Committee Member for the Implementation of E-Learning for Malaysian Public Sector, and Member of the Malaysian Grid for Learning's Standards Expert Group 2003-2004. He also worked on various ICT Projects and e-learning technologies workshops in South Africa, Sudan, Iran, Ghana, Kenya, Vietnam, Maldives, Bangladesh (World Bank Project), UAE, India, and Brunei. Dr David completed his Ph.D. from Multimedia University, M.Sc. (Digital System) from Brunel University (U.K.), and B.Sc. (Hons) Ed. and a Post-Graduate Diploma in Computer Science from the University of Malaya.



#### DR EDDY YAP

Dr Eddy Yap is the Founder and Managing Consultant of CONDUCTIVITI Business Advisory Sdn Bhd, and is actively involved in the diagnosis of organisational health, formulation of solutions, and implementation of improvements. With more than 25 years of corporate, operational, and advisory experience, he continues to be engaged with various public and private sector organisations in their initiatives and enhancement programmes. He is also a speaker and trainer for regulatory and professional institutions in areas relating to governance, risk management, and compliance (GRC), strategic planning, financial management, operational improvements, leadership, business communications, behavioural science, and creative/critical thinking. A believer in theory-practice synergies, he is concurrently an Associate Professor and Practice Academic of an Australian university, a Visiting Lecturer at several universities, and an appointed ELITE Fellow of Universiti Malaya.



#### EMELIA MATRAHA

Emelia is an Independent Non-Executive Director at Vitrox Corporation Berhad, an Advisor to GoKudos, a start-up, and Singularity Connect, a tech venture company. She has 30 years of experience working in large Public Listed companies and Government-owned companies, including Pricewaterhouse (M) Sdn Bhd, Lutz Hardwoods Sdn Bhd, Sapura Telecommunication Berhad, I-CIMB Sdn Bhd, and MIMOS Berhad. She has held C-Suite positions for 20 years and acted as President & CEO of MIMOS Berhad for 2 years and Chief Risk Officer of MIMOS Berhad for 14 years. She is focused, passionate, and persistent in her work, with strong principles that drive her to speak out when things are not right. She believes in empowering people and building trust, which she sees as key to increasing accountability, performance, and value creation. Emelia is a Fellow of the Chartered Institute of Management Accountant and Chartered Global Management Accountant, as well as a member of the Malaysian Institute of Accountants, Institute of Corporate Directors Malaysia, and LeadWomen. She holds a Master's Degree in Business & Accounting from the University of Aberdeen, Scotland and a BBA(Hons) from IUM.

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### CONFERENCE SPEAKERS



#### FRANCIS XAVIOUR JOE

Francis is General Manager of the Asia Office at Diligent ESG. He has over 25 years of corporate experience in insurance accounting, banking, client relations, corporate finance, credit rating and software solutions. His mission is to nudge Asian enterprises digitise their ESG Sustainability management and reporting so the focus shifts from heavy data lifting into outcome based positive enterprise impact across its multivariate stakeholders that results in future proof business model, sustainable profitability, and par excellence corporate citizenship. His passion and advocacy work on ESG Sustainability has earned him the recognition as the Top 100 Most Inspirational LinkedIn Icons in Malaysia in 2019. Francis is a Chartered Certified Accountant from ACCA UK and holds a Master of Business from The University of Newcastle, Australia.



#### JENIFER THIEN

Jenifer is the Founder and Principal of Grit and Pace, through which she advises corporations on ESG and what it takes to drive change in supply chain, procurement, and operational excellence. She has over 30 years of international C-suite experience in the consumer-packaged goods industry and had the opportunity to work and live in several countries across Asia as well as the US throughout her career. This includes 25 years with Mars Incorporated, where she last served as the Global Chief Procurement Officer and a member of the Mars Global Services Leadership Team. She has successfully led complex business transformation and sustainability programmes through her deep understanding of business enterprise, the ability to mobilise required capabilities, as well as intensive stakeholder engagement. She is currently an Independent Non-Executive Director of UEM Edgenta Berhad, AEON Co. (M) Berhad, Jadestone Energy plc and Olam Agri Holding Ltd; as well as serves on the Asia Advisory Board of Lucta S.A. Jenifer is a passionate advocate of diversity, equity and inclusion having played a pivotal role in championing women in STEM within Mars Inc. and continues to do so through contributing to organisations such as LeadWomen Malaysia and the Cherie Blair Foundation for Women. She is an active mentor and coach to young leaders.



#### RAMESH PILLAI

Ramesh Pillai is Chairman of the Board of Governors of the International Institute of Enterprise Risk Practitioners, and is Group Managing Director at Friday Concepts and TriasGRC. With over 35 years of Risk Management experience, he is a recognised Global pioneer in Enterprise Risk Management and in the implementation of ISO 31000, ISO 31004 and 31010 practices. An experienced Board Director, his experience includes chairing Board Risk Management Committees, Investment Committees and Board Audit Committees. He was a Risk Management Adviser to the Public Trustee and one of the largest fund managers and Islamic fund managers in the Region. His expertise covers Risk Management, Technology, Sustainability (ESG), Governance, Compliance and Finance and accounting. He was a Risk Management mentor on the ICAEW's Regional F-TEN programme and is a member of the Advisory Board and is on the Panel of Experts of the GlobalRisk Community. He is also an adjunct professor in Risk Management and a member of the MBA (Enterprise Risk Management) Studies Committee at a leading International Private University. Ramesh holds a Bachelor of Economics with Accountancy (Honours) from Loughborough University, UK. He is a Fellow of ICAEW and MIA, a Certified Risk Professional, certified Enterprise Risk Manager, certified Islamic Enterprise Risk Manager, Qualified Risk Director, Qualified Risk Auditor, and a certified Sustainability Risk Manager. Ramesh was a Regional Director for the Global Association of Risk Professionals and was instrumental in the creation of the Malaysian chapter of the Professional Risk Managers International Association. He has published articles and presented papers on Enterprise Risk Management, Corporate Governance, and Bank restructuring issues and is currently writing a book on Enterprise Risk Management.



#### RAYMON RAM

Raymon is an advocate against economic crime, having published numerous articles and case analyses on the subject matter. He is a Certified Fraud Examiner (CFE), Certified Anti-Money Laundering Specialist (CAMS), and ISO 37001 ABMS Lead Auditor with a Master's Degree in Economic Crime Management, Bachelor's Degree in Psychology (HONS) and Certificate in Corporate Governance by the Basel Institute of Governance, Switzerland. He is currently pursuing his Doctorate of Business Administration in Malaysia. He has led teams to complete corporate fraud investigations/asset recovery exercises and facilitated various anti-fraud courses for the local law enforcement agencies and private sector entities. He had also assisted the National Audit Department, Malaysia to restructure the Audit Investigation Guidelines for state and national level auditors and recently worked with the Inspection and Consultation Division of the Malaysian Anti-Corruption Commission (MACC) to develop their internal checklist for investigations related to Section 17A, MACC Act 2009 (Corporate Liability Provision). Since the enforcement of the Corporate Liability Provision under the MACC Act 2009 back in June 2020, Raymon has led a number of Corruption Risk Management Projects for local regulators and private sector organisations from the Finance and Property Development Sectors. Raymon is currently the Founder and Managing Principal at Graymatter Forensic Advisory Sdn. Bhd., a solution-based training and advisory specialising in Financial Forensics, Fraud Risk Management and AML/CFT Compliance. He also holds the position of Secretary General at Transparency International Malaysia, and serves on Transparency International's Global Strategy Team and DTIC Governance Working Group, Malaysian Institute of Accountants.



#### SUNITA DEVI

As a Certified Sustainability Reporting Specialist, she reviews close to 100 sustainability reports of PLCs in ASEAN stock exchanges annually. Her consulting services is to help PLCs improve their ESG performance. Certified by University of Oxford in Law & Sustainability, Sunita offers accurate assessments of Board's ESG strategies to measure milestones in ESG Performance Roadmaps to safeguard reputation of companies from greenwashing. Sunita's Master's degree was in Knowledge Management enabling her to extend her role as an ESG GHG content expert according to the capital markets' mandatory requirements on ESG Roadmap Targets, GHG Inventory, and planning for NET ZERO pathways of PLCs. Sunita as a Sustainability Consultant has worked on grant funded projects by EU Switch Asia and had contributed to a PhD output for a RM12million grant funded sustainability barometer project in Malaysia. Sunita thoroughly reviews all gaps in operational efficiencies to aid in the development of ESG GHG toolkits for PLCs under Bursa Malaysia and Singapore Stock Exchange, as this is also part of her Doctoral Research since 2016. Sunita's advisory services are infused with practical recommendations to improve both Sustainability Reporting requirements, global ESG audit requirements and other ESG related compliance disclosures. Her solutions are coupled with toolkits to capture PLCs' ESG milestones. Sunita Devi is a Certified Sustainability Reporting Specialist and a Certified Sustainability Reporting Assurance Specialist under the Institute of Certified Sustainability Practitioners.



#### DR VEERINDERJEET SINGH

Dr Veerinderjeet is the member of Taxation Practice Committee of the Malaysian Institute of Accountants (MIA) and The Malaysian Institute of Certified Public Accountants, as well as Non-Executive Chairman of Tricor Services (Malaysia) Sdn Bhd. He is the Chairman of Ethics Standards Board (ESB), MIA and is Past President of the Chartered Tax Institute of Malaysia from 2007 to 2010. Acknowledged as a leading expert in accountancy and taxation, he has over 40 years of diverse experience in the fields of accounting, taxation, and commerce. He has served in the Inland Revenue Department, University of Malaya (as an Associate Professor), Arthur Andersen and Ernst & Young (as a Tax Partner/Executive Director) and authored several influential and authoritative tax publications. Dr Veerinderjeet also sits on the Boards of Malaysian Rating Corporation Berhad, AmBank (M) Berhad, and UMW Holdings Berhad. He is also an Adjunct Professor at Monash University, Malaysia and Immediate Past Chair of the Monash Business School Industry Advisory Board. Globally, Dr Veerinderjeet contributes his expertise as a member of the Global Tax Commission of the International Chamber of Commerce (ICC) based in Paris and a member of the Board of Trustees of the International Bureau of Fiscal Documentation (a tax research and consultancy body) based in Amsterdam. He has been appointed as a Vice Chair of the ICC's Global tax Commission from 1 June 2022 for a three-year term. He was a member of the Tax Reform Committee from 2018-2020 in the Ministry of Finance, Malaysia.



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## CONFERENCE SPEAKERS



### VITTORIO FURLAN

Vittorio is a seasoned international digital consultant, specialising in aiding organisations navigate the complexities of the digital age. He heads Foray Advisory, a boutique consultancy rooted in Malaysia, offering tailored advice on digital transformation and the nuances of AI and data strategies. His previous venture at Axiata Digital Advertising saw him pioneering a consumer insight business that expanded across 10 diverse markets. With stints at global consultancies like Accenture and EY, he has carved a niche in fostering data and AI capabilities, particularly for sectors like Telecom and Education. Marrying his philosophy of "mens sana in corpore sano", he also champions personal safety and wellbeing as a Krav Maga instructor.

Vittorio's academic credentials span an MBA from UNSW (Australia) and a Computer Science degree from the University of Milan. With two decades living globally, from the UK to Malaysia, he brings a wealth of cross-cultural insights, further enriched by his engagements as an angel investor and startup advisor in SEA and Australia.

# Risk Management Conference 2023

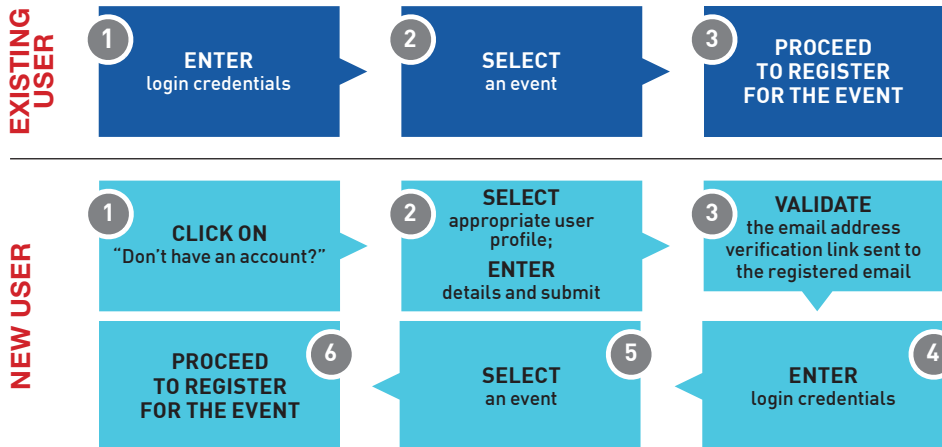
## Staying Ahead of Emerging Risks

With immediate effect, enrolment for all CPE programmes will be

**STRICTLY VIA ONLINE REGISTRATION ONLY**

### REGISTRATION PROCESS

- To view more events and download the full brochure, please visit: [pd.mia.org.my](http://pd.mia.org.my)
- Search and select the event
- Click 'Register' to experience the new system by continuing with the respective steps below:



For any assistance, please call (8.45am-5.30pm, Monday-Friday)  
**MIA Help Desk @ 603-2722 9000**

### TERMS & CONDITIONS

#### PROGRAMME FEE

- Fee is payable to MALAYSIAN INSTITUTE OF ACCOUNTANTS
- Depending on the event, the fee includes course materials and/or lunch and/or tea breaks.
  - Individual Registration:** Full payment shall be made at the point of online registration.
  - Corporate Registration:** Full payment shall be made within thirty (30) days from the date of the Invoice or 1 day before the programme, whichever earlier.
- Admittance to the programme shall be granted only upon full payment as per the above requirement.

#### PAYMENT MODE

- Payment must be made through the **electronic channels i.e. online payment via the MIA member service portal and electronic fund transfer (EFT).**
- Payment by **cash and cheque is NOT ACCEPTABLE** effective from 1 January 2022.

#### HRD CORP (FOR CLAIMABLE EVENTS ONLY)

- MIA is an approved Training Provider registered under 'Institut Akauntan Malaysia' (MyCoID: 631967).
- Employer's Obligations**
  - To ensure grant approval is obtained prior to event registration and to provide the Grant ID notification upon event registration.
  - To make full payment to MIA as per the issued Invoice within 14 working days upon receipt of MIA's notification in the event the approved training fee is cancelled by HRDC due to non-compliance on the part of the participant or his/her employer or any valid reasons stipulated by HRDC.
  - To settle the balance payment to MIA within 14 working days upon receipt of MIA's notification in the event only partial claim is approved by HRDC. MIA will provide copy of the original invoice and will not issue a new invoice for the balance amount.
  - If employer has made payment prior to grant approval, a refund will be made to employer subject to reimbursement received from HRDC. Refund will be made upon receipt of duly completed employer's EFT Form.
  - To provide required information and/or documents after completion of event for the purpose of HRDC Claim within 7 working days upon receipt of MIA's notification.

#### CANCELLATION

Should the participant decide to cancel his/her enrolment, a cancellation policy shall be applied as follows:

- For written cancellation received with minimum seven (7) days' notice from the date of the programme, no penalties will be imposed and full refund will be made to participants who have paid.
- For written cancellation received less than seven (7) days from the date of the programme, an administrative charge of 20% of the registration fee will be imposed. Unpaid registrations will also be liable for a 20% administrative charge.
- No refunds will be made for written cancellations received on the day of the programme or for participants who failed to join the programme. Unpaid registrations will also be liable for full payment of the registration fee.
- Replacing registered participants is not allowed.
- Paid registration that is cancelled can opt to transfer the paid amount to future event(s) after deducting any applicable administrative charges.
- The transfer request to future event(s) should be confirmed by Corporate/Individual within three (3) days after cancellation otherwise the cancellation will be confirmed with refund action. Transfer request will not be entertained after the refund is processed.

- Corporate/Individual is required to top-up the balance amount if the amount to be transferred to the future event is insufficient.
- Any excess amount after transfer will be refunded to the Corporate/Individual's bank account as provided in the EFT form.
- Corporate/Individual is required to provide the EFT form each time when a refund is requested.

#### PARTICIPANT'S CLASSIFICATION AND INFORMATION

Category: Corporate/Individual

- Please select the participant classification carefully as it determines the fee payable. No alteration will be allowed upon registration.
- The information on Corporate/Individual provided shall be deemed true and correct. No alteration will be allowed upon registration.

#### VERIFICATION OF ATTENDANCE

- All participants are required to present photo identification (NRIC, driving licence or company's ID card) at the point of registration prior to signing the registration list when attending the programme. Admittance may be denied upon failure to present photo identification.

#### CERTIFICATE OF ATTENDANCE AND CPE CREDIT HOURS

- Upon full attendance of the programme, participants will be issued an e-certificate of attendance. For this purpose, it is **COMPULSORY** to fill in the email address clearly.
- CPE credit hours will be credited into the MIA Member Services Portal within 14 days of the programme for participants who have complied with all terms and conditions stipulated herein.
- Participants will only be entitled to the CPE hours upon attending the entire duration of the programme. CPE hours will not be accorded for partial attendance.

#### COPYRIGHT

The materials of the programme shall not be disclosed or used in any manner, either wholly or partially against any other parties and/or used in any manner, either wholly or partially as a defence by you and/or any other parties under any circumstances. The participants are therefore prohibited from reproducing any materials of this programme. All copyright and/or intellectual property rights in any relevant materials produced in this Programme will remain with the party who produced such materials. MIA disclaims responsibility for the materials of this programme. Neither the MIA, its Council or any of its Boards or Committees nor its staff shall be responsible or liable for any claims, losses, damages, costs or expenses arising in any way out of or in connection with any persons relying upon the materials provided during the webinar.

#### DATA PROTECTION

Information given by the participants to MIA is true, accurate and to the best of their knowledge. The participants have read and agreed with the Privacy Notice as stated on MIA's official website and therefore, allow MIA to collect, process, store and use the participants' data other than what is provided under the Personal Data Protection Act 2010.

#### EXCLUSION OF LIABILITY

This programme shall not constitute an endorsement of the speaker(s) by MIA and MIA shall not be liable for whatsoever circumstances arising from any engagement between the speaker(s) and the webinar's participants.

#### DISCLAIMER

Malaysian Institute of Accountants (MIA) reserves the right to change the speaker(s), date(s), time(s) and to cancel the programme should circumstances beyond its control arise. MIA shall not be responsible for any costs, damages or losses incurred by the participant due to the changes and/or cancellation. MIA also reserves the right to make alternative arrangements without prior notice should it be necessary to do so. Upon registering, you are deemed to have read and accepted the terms and conditions herein.

### CONFERENCE FEES

Member (MIA/CIMA/FPLC)/	
Member Firm	RM 900
Non-member	RM 1,100

*\* Members of CIMA and FPLC are required to contact MIA to register for this programme.*

*Preferred Payment: Pay with MIA-CIMB Affinity Credit Card*

### CONFERENCE DETAILS & REGISTRATION

HRDC Training Programme No. : 10001335169

11 October 2023 (Wednesday), 9.00am–5.00pm  
Connexion Conference & Event Centre @ Nexus,  
Bangsar South, Kuala Lumpur

Contact : Azie  
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Fax : 03 2722 9009  
Email : [sp@mia.org.my](mailto:sp@mia.org.my)  
Address : Malaysian Institute of Accountants  
Dewan Akauntan  
Unit 33-01, Level 33, Tower A  
The Vertical, Avenue 3  
Bangsar South City  
No. 8, Jalan Kerinchi  
59200 Kuala Lumpur

**ENJOY 20%  
GROUP DISCOUNT**

on total course fee for registration of 3 pax  
and above from the same organisation